



Video Management with Opencast at ETH Zurich

Multimedia Services (ITS MMS), Production and Distribution (PD)



Video Management with Opencast at ETH Zurich

Multimedia Services

- Services provided
- Ressources invested
- Experience so far
- Q&A

and/or

more Opencast (history and background, structure)

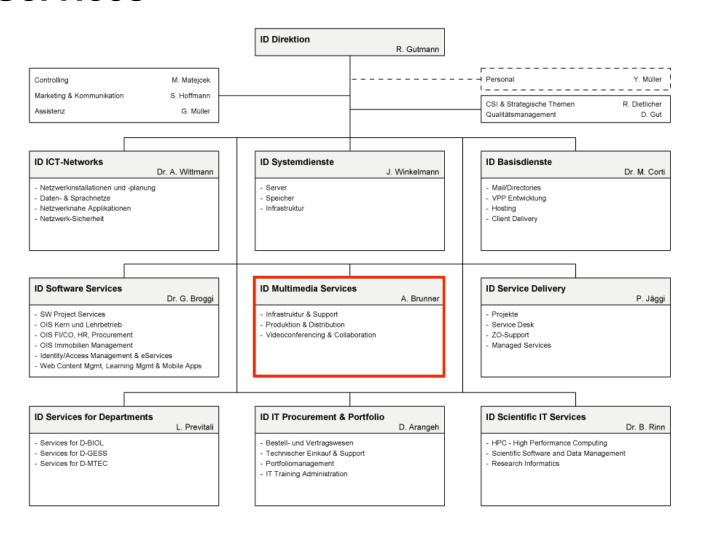


Multimedia Services





Multimedia Services





Multimedia Services

- Videoconferencing & Collaboration (MMS VC)
- Infrastruktur & Support (MMS IS)
- Produktion & Distribution (MMS PD)
- 21 employees, 17.5 FTE
- Budget: 5 Mio. CHF approx.



Multimedia Services – Production and Distribution (PD)

- 10 employees, 8 FTE
- Budget 1.5 Mio. CHF
- 2/3 labour costs

- Assistants (external): >10 people
- Freelancer (A/V-production): 4 people/companies



Services provided

- Audio- and videoproductionen
- Event recording
- Course recording
- Transmissions
- Distribution
- Others



Audio- and video production (films)

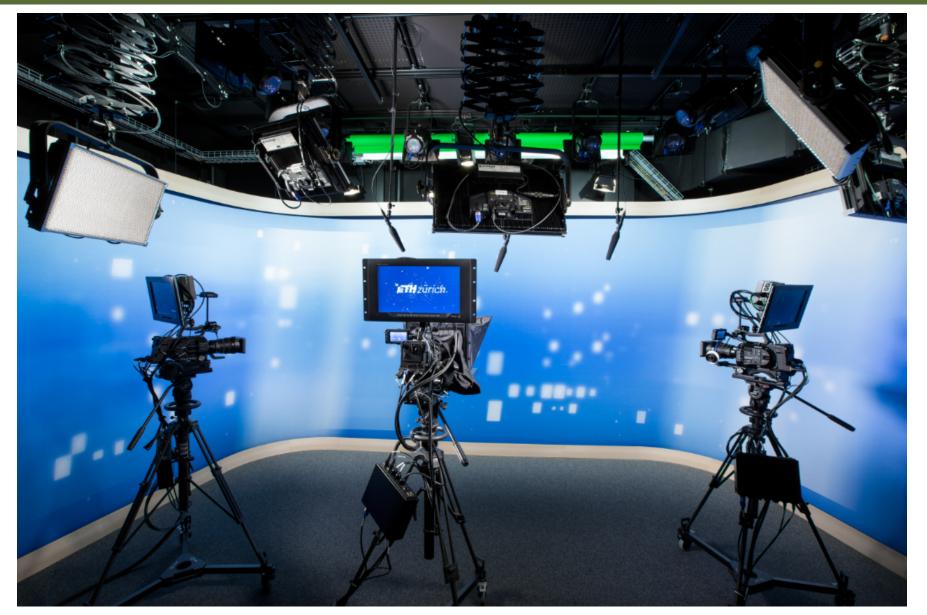
- Image film
- Documentation
- Trailer/Teaser
- Experiments
- Interviews
- Statements
- Video for teaching and learning
- Etc.
- 20-30 videos p.a.



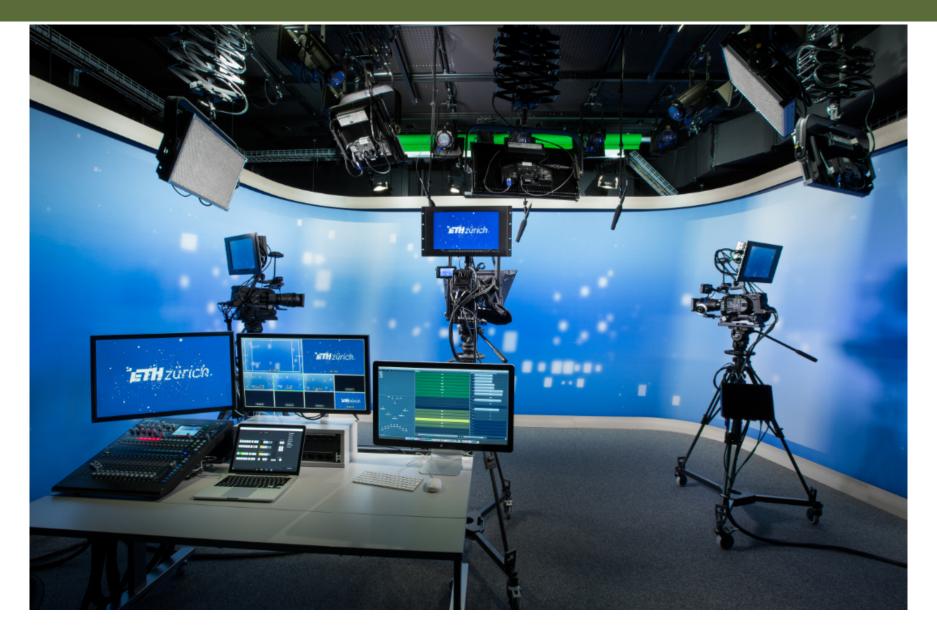
Audio- and video production (studio)

- Video for teaching and learning (MOOC)
 - Tablet
 - Visualizer
 - Others
- Interviews, statements
- Panel discussion
- Greenscreen
- Etc.











Event recording

- 2 mobile HD units
- 2 assistants
- 60 events p.a.



Course recording

- Capture agents in 26 lecture halls
- Highly automated
- Full service!

60-70 lectures/week (semster)

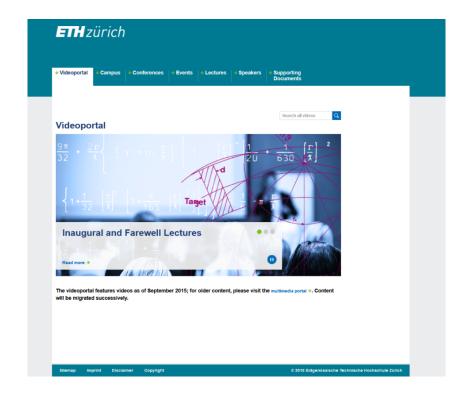


Transmissions

- Infrastructure in 3 buildings (9 lecture halls)
- 1 assistant (camera)
- Blackboard
- Overhead projection
- Computer
- Document camera
- Tablet
- Ca. 35 lectures/week

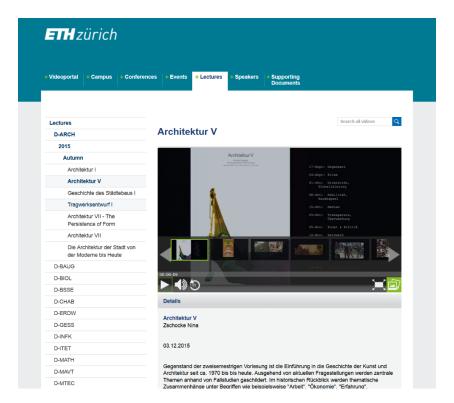


- Video portal
 - Built in CQ5/AEM (ETH CMS)
 - Paella Player, HTML5
 - OAI-PMH



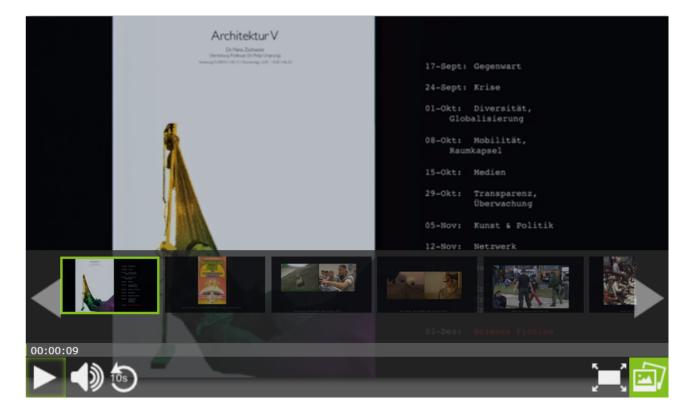


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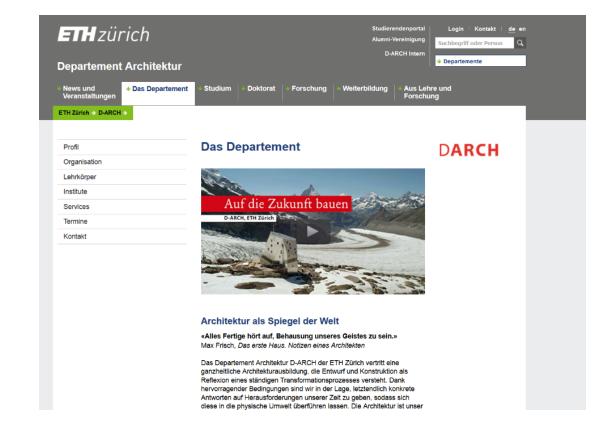


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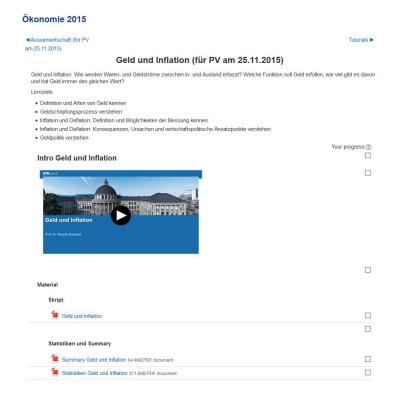


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 - Paella Player, HTML5
 - OAI-PMH
- CMS
 - JW Player, HTML5
 - OAI-PMH



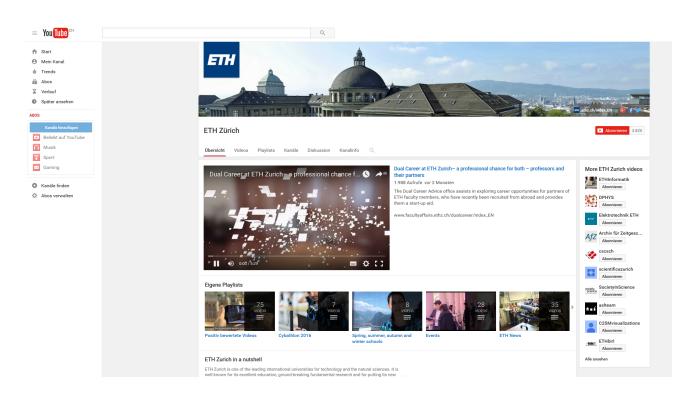


- Video portal
 - Built in CQ5/AEM (ETH CMS)
 - Paella Player, HTML5
 - OAI-PMH
- CMS
 - JW Player, HTML5
 - OAI-PMH
- LMS
 - JW Player, HTML5
 - Manually (!)





- Videowalls
- Digital Signage
- CIFEX, Polybox, USB-Sticks etc.
- edX
- YouTube





Volume of video management (Opencast)

Video portal

- 2,000 videos p.a.
 - 60-70 lecture recordings per week (semester)
 - 10 event recordings per week

CMS (CQ5/AEM)

100-200 videos p.a.

Moodle

100-300 videos p.a.



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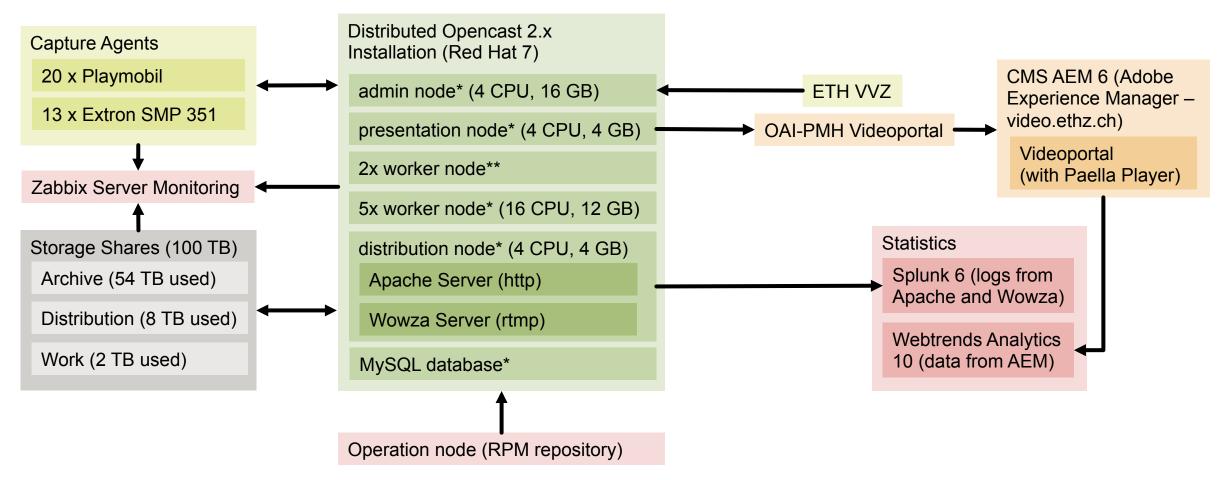
100-300 videos p.a.

Archive

> 10,000 videos (since 2006)



Opencast 2.x infrastructure for video portal

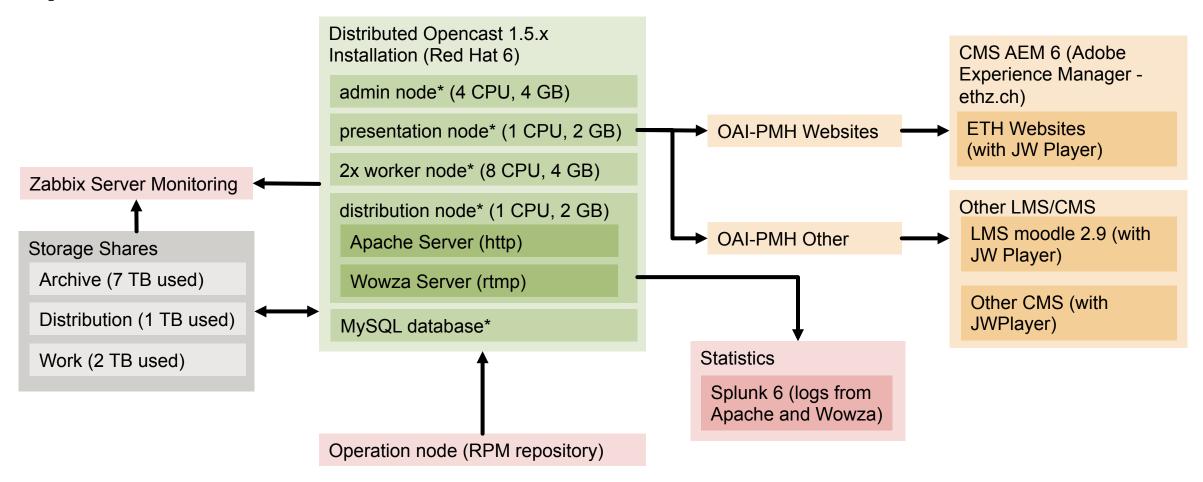


^{*}virtual server (Vmware vSphere ESX/ESXi)

^{**}physical server (HP ProLiant DL380 Gen9 with 2x Xeon E5-2690 total 28 Cores, 500 GB)



Opencast 1.5x infrastructure for CMS & LMS



^{*}virtual server (Vmware vSphere ESX/ESXi)



Services vs. resources (approx.)

- Audio- videoproduction: 2.5 FTE (plus freelancer)
- Event recording: ca. 0.5 FTE (mainly assistants)
- Course recording: 1 FTE (semester mainly)
- Transmissions: 0.5 FTE (assistants mainly)
- Distribution: 1 FTE
- Studio: 0.5 FTE
- Others / adiministration, communication: 2 FTE



Video management / Opencast (approx.)

- System administrator (application admin)
- Video managers (daily business)
- General management, communication
- Infrastructure (capture agents)
- Backend infrastructure (server, shares)
- Support (Extron)
- Software development (N.N.)

1.0 FTE

0.2 - 1.0 FTE

0.1 - 0.5 FTE

0.2 FTE

50-200kFr p.a. (nominal)

kFr p.a.

kFr p.a.



The Opencast 2.x experience

- 2015 autumn semester was very tough due to circumstances
 - new 2.x version
 - new video portal
 - new CA firmware (Extron)
 - new integration with syllabus (VVZ)
 - Pressure to switch (Flash, support contract, politics)



The Opencast 2.x experience

- 2016 spring semester works well
 - very reliable
 - video editor reduces handling time significantly
 - searching the Admin UI needs some expertise with filters
- Remaining issues with
 - metadata
 - minor features (UI); cf. quality booster
 - OAI-PMH (video portal?)



Opencast goals for ETH

- Streaming security
- External API
- LMS plugin
- Rights management



Q&A – or more Opencast?





Opencast





History and background

- Until 2005: Play (SWITCH & ETH)
- 2005-2010: Podcasting
- Until 2010:
 - SWITCHcast (SWITCH): Proprietary
 - REPLAY (ETH): Open Source



Opencast history

2007

Kick-off at UC Berkeley



The Opencast idea(s)

- Open (Broad-)Cast
- Open Source
- Open Technology
- Open Formats
- Open Content
- Open Exchange



Opencast Community

Federation of institutions and people

- concerned with academic video
- attracted to the Opencast idea
- exchanging ideas, experience, and knowledge
- committed to building an Open Source solution putting into effect the OC idea

Informatikdienste



Opencast...

... is a free, open-source platform to support the management of educational audio and video content.

Institutions will use Opencast to **produce** lecture recordings, **manage** existing video, serve designated **distribution** channels, and provide user interfaces to **engage** students with educational videos.

Informatikdienste



Opencast history

2007 Kick-off at UC Berkeley

2009 - 2010 Funded development of Matterhorn 1.0 (Hewlett, Mellon) with 13 institutions



(Acdemic) Video Management System

- Lecture capture
- Video ingest
- Processing
- Management
- Distribution
- User interface



Opencast history

	2007	Kick-off at UC Berkeley
-	2009 - 2010	Funded development of Matterhorn 1.0 (Hewlett, Mellon)
		with 13 institutions

- 2010 2011 Downsizing
- 2011 2013 (Re-) Establishing as Open Source Project
- 2014 2015 From Matterhorn to Opencast 2.0, joining Apereo, Entwine acquired by Extron



Opencast community

- Board: Governing body
- Committers: Leading development
- Institutional leads: Coordinating
- Loose cooperations with various CA vendors
- Stronger in Europe, German-speaking countries especially
- Supports various related projects (Paella video player, LectureSight camera tracking, learning analytics etc.)



Benefits

- Exchanging information (e.g. on Capture Agents)
- Support newbies
- Cooperative SW development

Small community, (therefore) part of the Apereo Foundation



Opencast 2016

- 2.2 on schedule
- Community effort "Quality booster" crowd-funded (SWITCH)
- Decrease in velocity lower than expected
- Opencast summit in Cologne with 100 participants

Goals

- New governance documentation, board elections
- Stronger coordination of institutional leads (DACH especially)