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SEB User Exchange: Resource-Rich Online Examinations with Third Party Applications @ ETH Zurich

Agenda

- 1. Online examinations @ ETH Zurich
- 2. "Resource rich" examinations
- 3. Online examinations as service
- 4. Technical setup

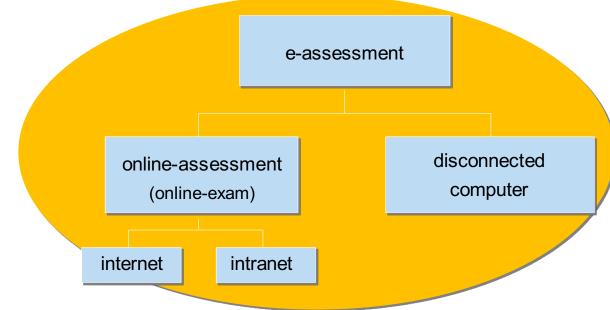
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Online Examinations @ ETH Zurich: Terminology

- Online
- Summative
- With credit
- Proctored
- On campus
- Managed infrastructure



Online Examinations @ ETH Zurich: Overview

- 2007 first pilots, 2010 regular service
- ~130 exams with ~10'600 students in spring term 2019
- High proportion of selective, high-stakes examinations
- Summative examinations designed by lecturers
- Important role of first year university examinations in Switzerland

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Online Examinations @ ETH Zurich: Impressions



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Why Resource Rich? \rightarrow Examination Quality!

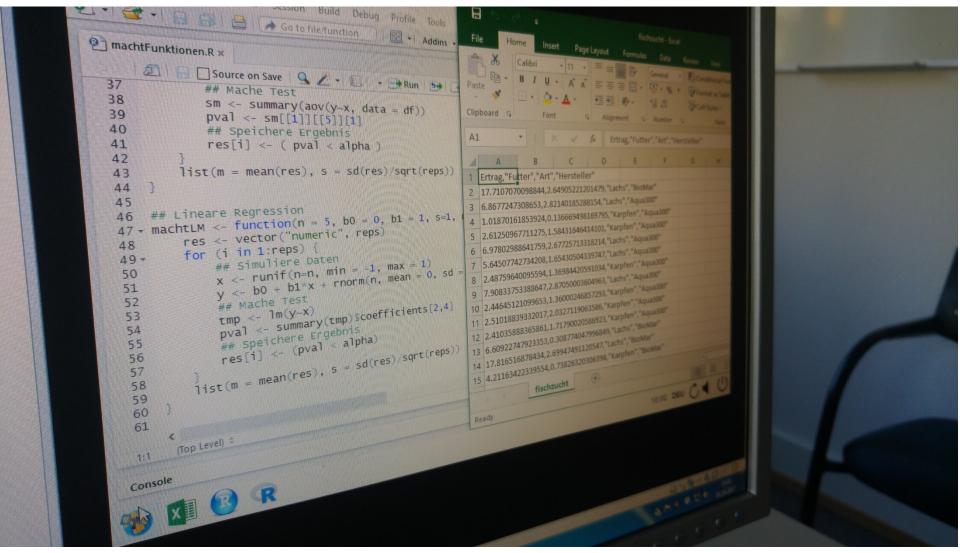
1. Improve learning outcomes

by making examinations more meaningful and motivating to students

2. Improve measurement quality (i.e. validity) of competence assessments

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Resource rich examination: Statistics II – Exam in R-Studio



Resource rich examination: Online-Exam in Crop Pathology III

Preparation of specimen for analysis and diagnosis on an USB-Microscope. Upload of microscope images to a Moodle exam.





Images: Alessandro Della Bella

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Resource rich examination: Introduction to Software Engineering

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		<pre>% Input: g = function handle for the in % = support of Monte Carlo same</pre>
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		- * Svar = sample variance

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Always keep in mind

Online examinations need to be as secure and fraud-proof as paper based examinations (no more, no less)!

Online Examinations as a Service: Technology + People + Processes = Service

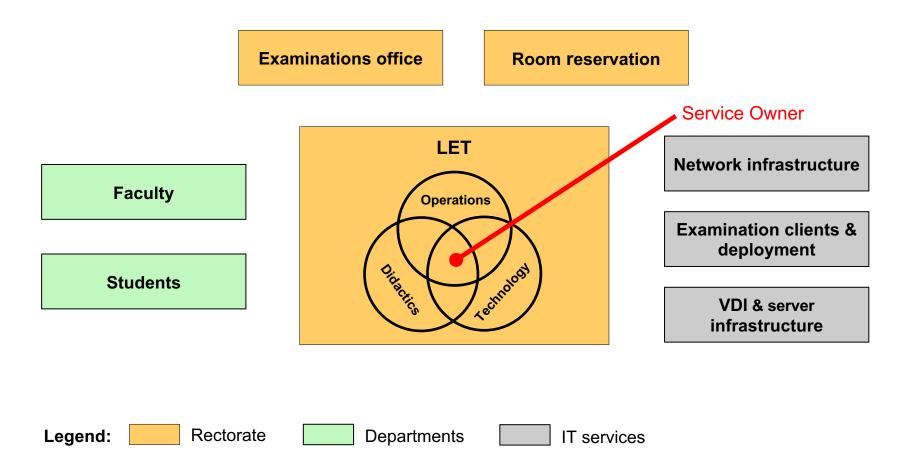
Technology: requirements

- Secure, fraud-proof
- Reliable, robust
- Easy to use, familiar (for students, for examiners)
- Easy to customize and manage (for administrators & examiners)
- Technology & infrastructure alone do not suffice

→ People & processes required to

- monitor systems
- handle incidents
- support examiners & students
- coordinate between stakeholders
- address stakeholder needs
- implement improvements

Online Examinations as a Service: Technology + People + Processes = Service



Examiners Tasks

Same tasks as in paper based examinations (e.g. create questions, bring along enough supervisors, check identity....)

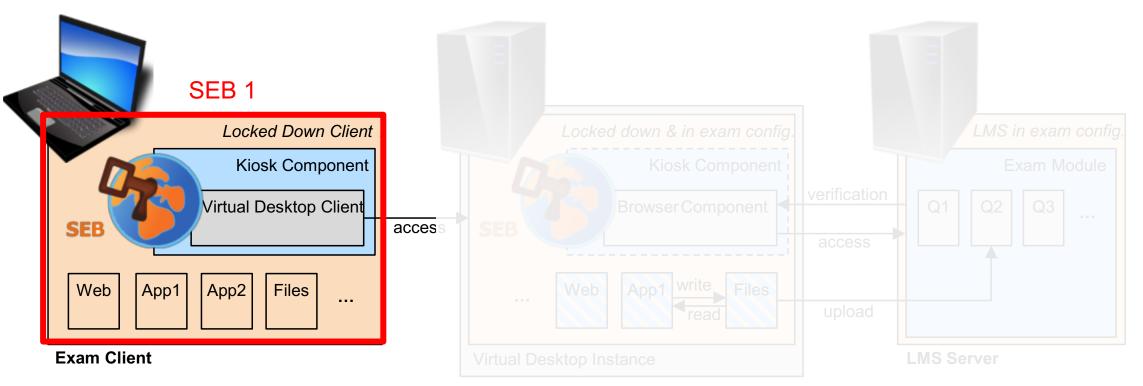
+ send the files for the examination to LET early enough

+ Testing and approval of VDI-environment @ LET

Agenda

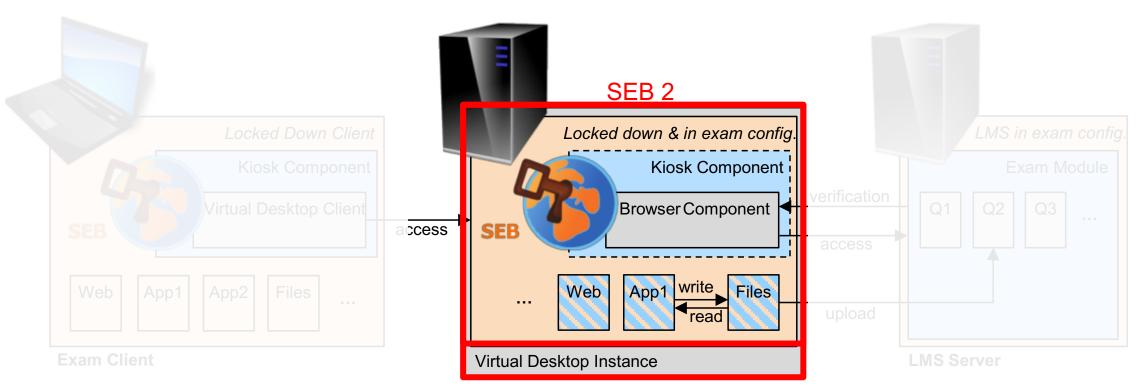
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Online Examinations with SEB and Third Party Applications: Architecture



Virtual Desktop Infrastructure

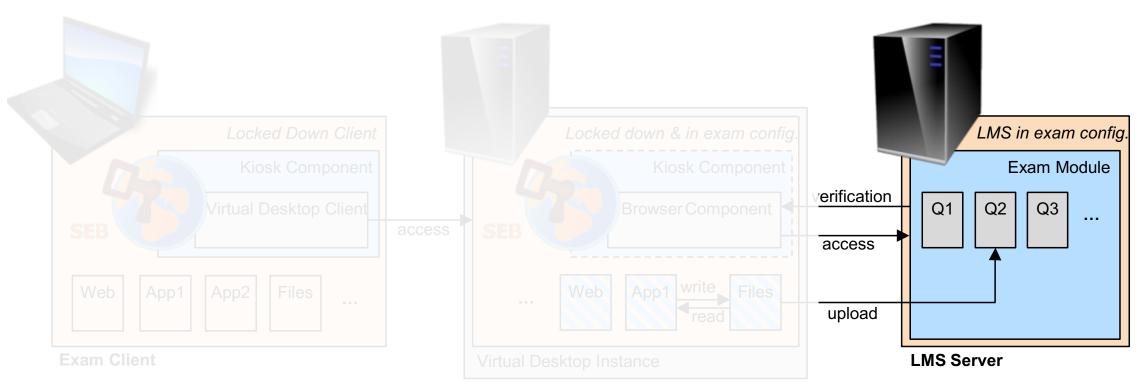
Online Examinations with SEB and Third Party Applications: Architecture



Virtual Desktop Infrastructure

Screen recording

Online Examinations with SEB and Third Party Applications: Architecture



Virtual Desktop Infrastructure

Technical Setup: Why Third Party Applications on VDI?

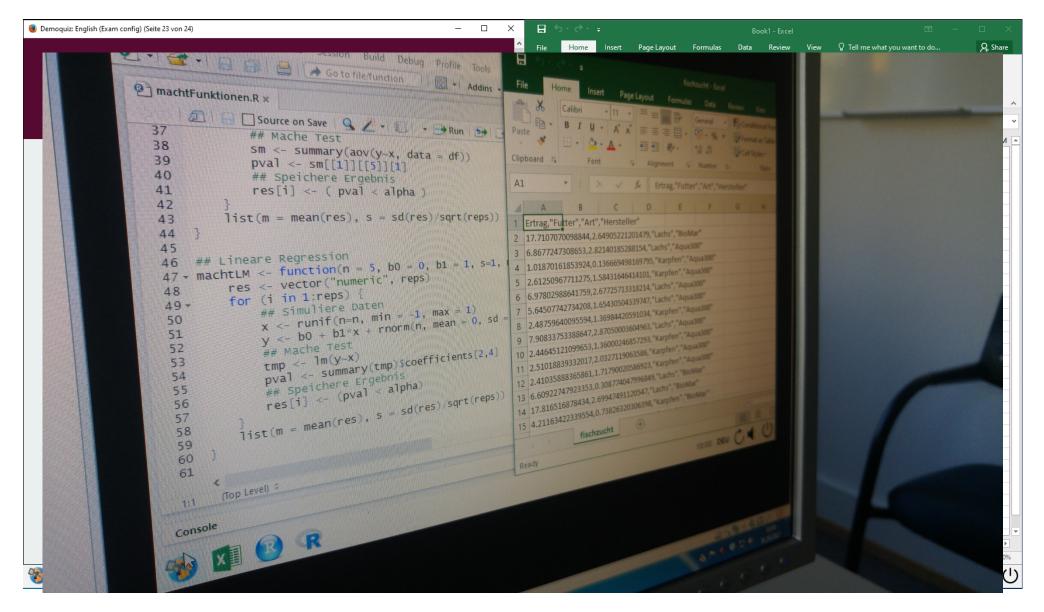
- Examination client only needs OS, SEB and VDI-client
- Certified examination environment by examiner \rightarrow 1:x copy
- Easy backup of files during examination
- Easy to manage software licences
- Easy to block access of third party applications to the web (e.g. built in help browser or installing additional R-packages)
- No access to student shares, drives and other private resources

Third Party Applications Used in Examinations @ ETH Zurich

- Adobe Reader
- Anaconda (Jupiter Notebook, Python)
- Berkeley Madonna
- Julia with Atom, Notepad++, Visual Studio
- MathType
- Matlab
- Microsoft Excel (incl. add-ins)

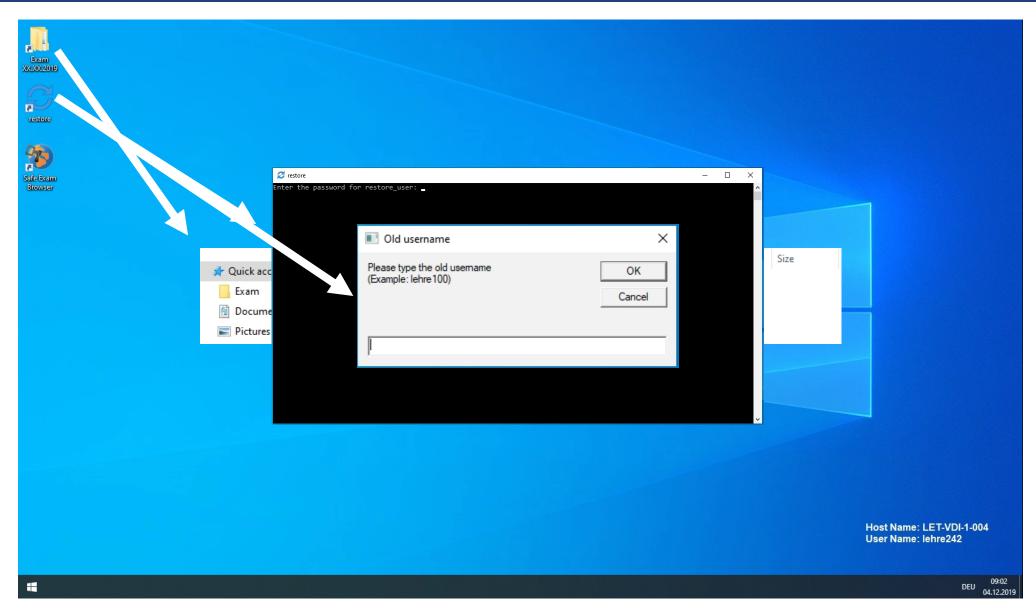
- Microsoft Visio
- Microsoft Word
- Notepad++
- RStudio / R (different packages)
- SPSS
- Stata

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Questions



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www.let.ethz.ch

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