

GAMIFICATION A brief introduction

Zense Yves Erne 15. February 2022



- 4. I want to know more



Gami-what?

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Complexity

Ingredients to build a Game

Player(s)

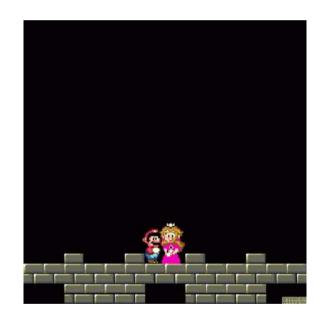
Who is playing the game?



Singleplayer, Multiplayer

Game Goal

What is the goal of the game?



Reach the princess.

Core Dynamic

What do I have to do to achieve the goal?



Avoid obstacles by running and jumping.





What can I do, what not?



You can jump is double the height of your character // You have a time limit // You have max. 3 lives

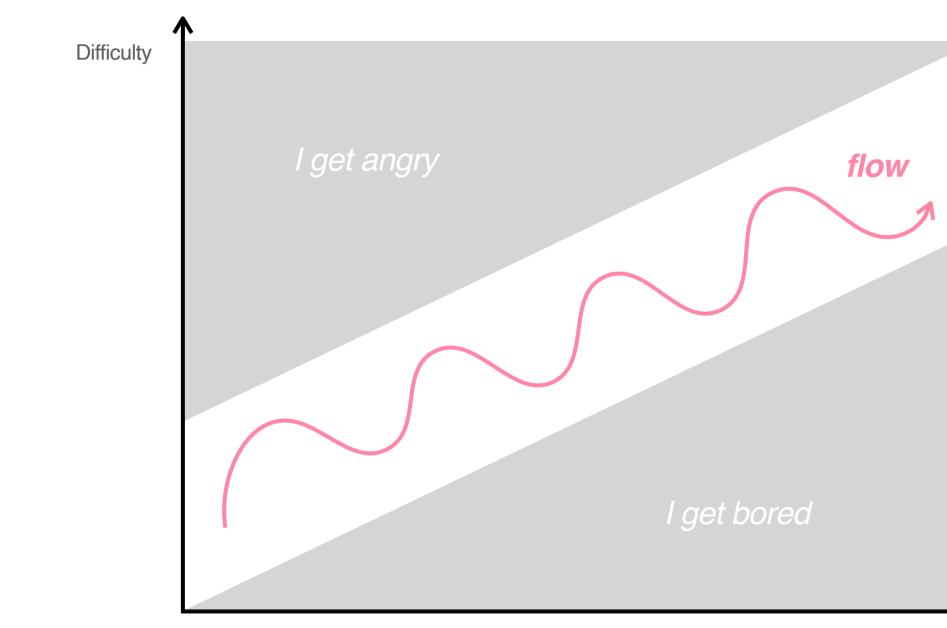
Game Cosmetics

What is needed to enhance the gaming experience, e.g. Visuals, Theme, Levels, Story ...



You complete a set of levels in a colorful, vibrant world to reach your beloved princess.

Ingredients to build a Game Rules / Mechanics: Flow



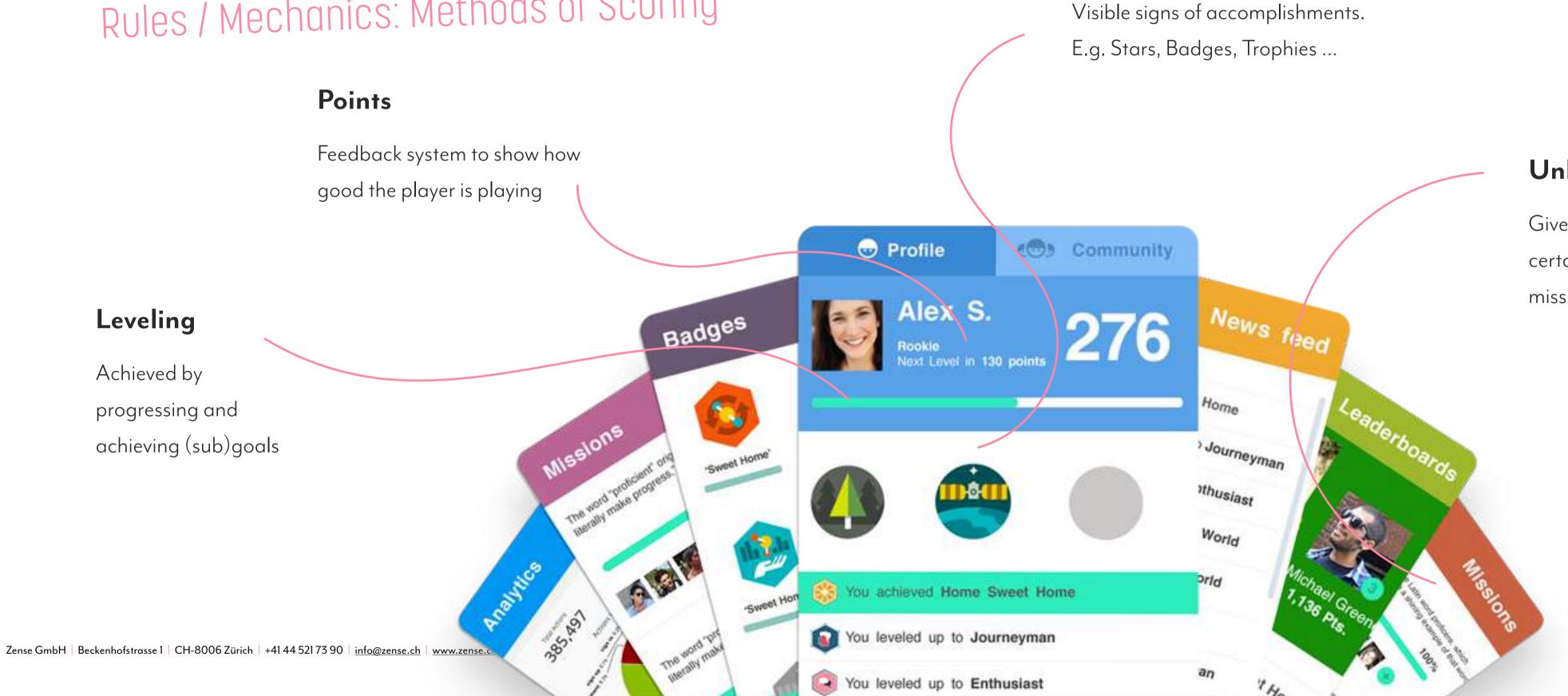
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To keep the player engaged, you should have two things:

- Engagement Loop
- Development Ladder



Ingredients to build a Game Rules / Mechanics: Methods of Scoring





Achievements

Unlocking content

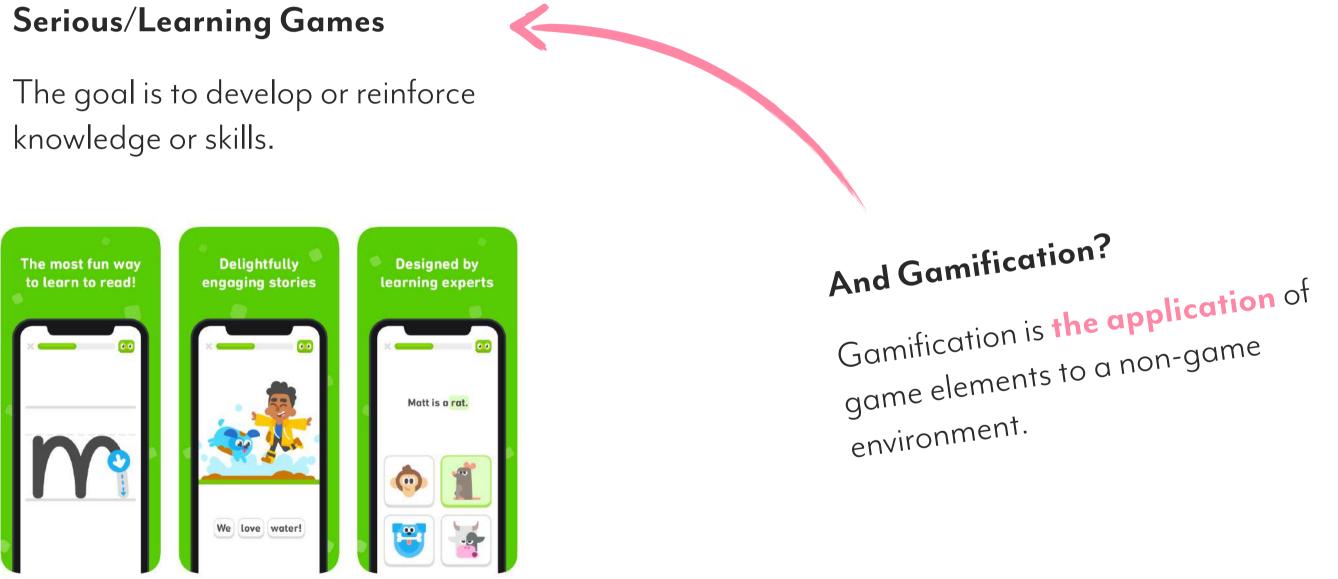
Gives players rewards by reaching certain conditions. E.g. costumes, new missions, new areas

So what is Gamification?

Entertainment

Purely for enjoyment. Player might learn something, but it's not the goal.







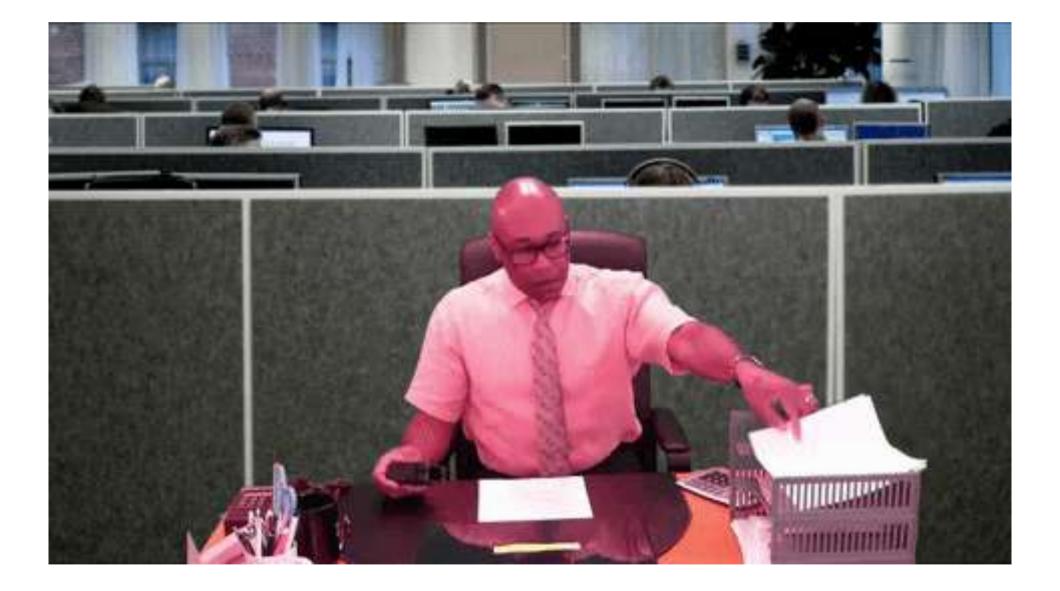
Let's have closer look at the **learning** of gaming

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Complexity

Gamification is best suited for ...





... clearly **structured**, **somewhat** repetitive tasks, e.g. trainings, learning by heart etc.

If we are faced with **creative**, **thinking** out of the box, e.g. brainstorming for ideas, gamified elements are counterproductive.

Why gamified solutions can work

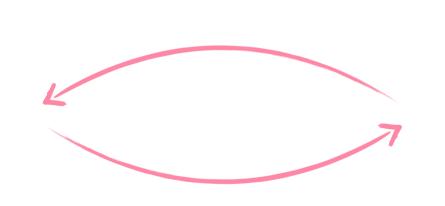
... intrinsical (incentive from inside)

Autonomy: motivated by being able to control what you do.

Mastery: motivated by becoming better at something.

Purpose: motivated by doing something that has a meaning.

Social: motivated by social interaction.





... and extrinsical (incentive from outside)

Play to compete for points, rankings, prizes

Play to get recognition and praise

Play to unlock something

Play to win money

...

Complexity

Learning in steps: Bloom's Taxonomy

1. Remembering

Learning information.

2. Comprehension

Understand the information, be a able to explain them.

3. Application

Apply the information.

Quiz Games, Game-Show, Matching...

Quiz Games, Collect & Classify, Storybased ...

Quiz, Storybased, Roleplaying, Simulations ...



4. Analysis

5. Evaluate

Break the information apart and make connections.

Judge information and find opinions/ conclusions.

6. Create

Create new, original information.

Strategy, Simulations ...

Strategy, Simulations ... Creator Tools ...

- be **simple** enough (user interface, mechanics)
- be **fun enough** but not fun only
- should **relate** winning and loosing **with learning**
- or could be **competitive**, **cooperative** or coopetitive





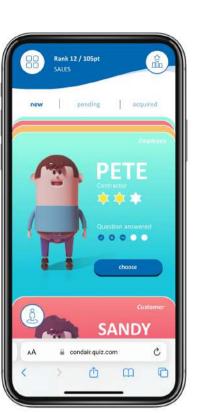
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A good serious game should ...

have a clear game goal, clear instructional goal

- have mechanics that are **aligned** with the **real world**
- match your learning **audience**
- have enough introduction -(tutorial, instructor)
- have the right **scope**
- be **tested**!



A few examples

Why? To refresh the knowledge of Unipers' strategy content.

What? Behind each door, a new challenge and a new Christmas knowledge companion await. Once you have successfully completed the challenge, you receive one picture snippet per day. All snippets together form a complete picture, which is also the "invitation card" to the competition. There was a "Jumping Santa" mini-game with a leaderboard as a bonus.

Who? Uniper employees.

How? A web application for mobile and desktop, which was integrated into the internal environment via iFrame.



Client: Uniper

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S C. Client: ZKB

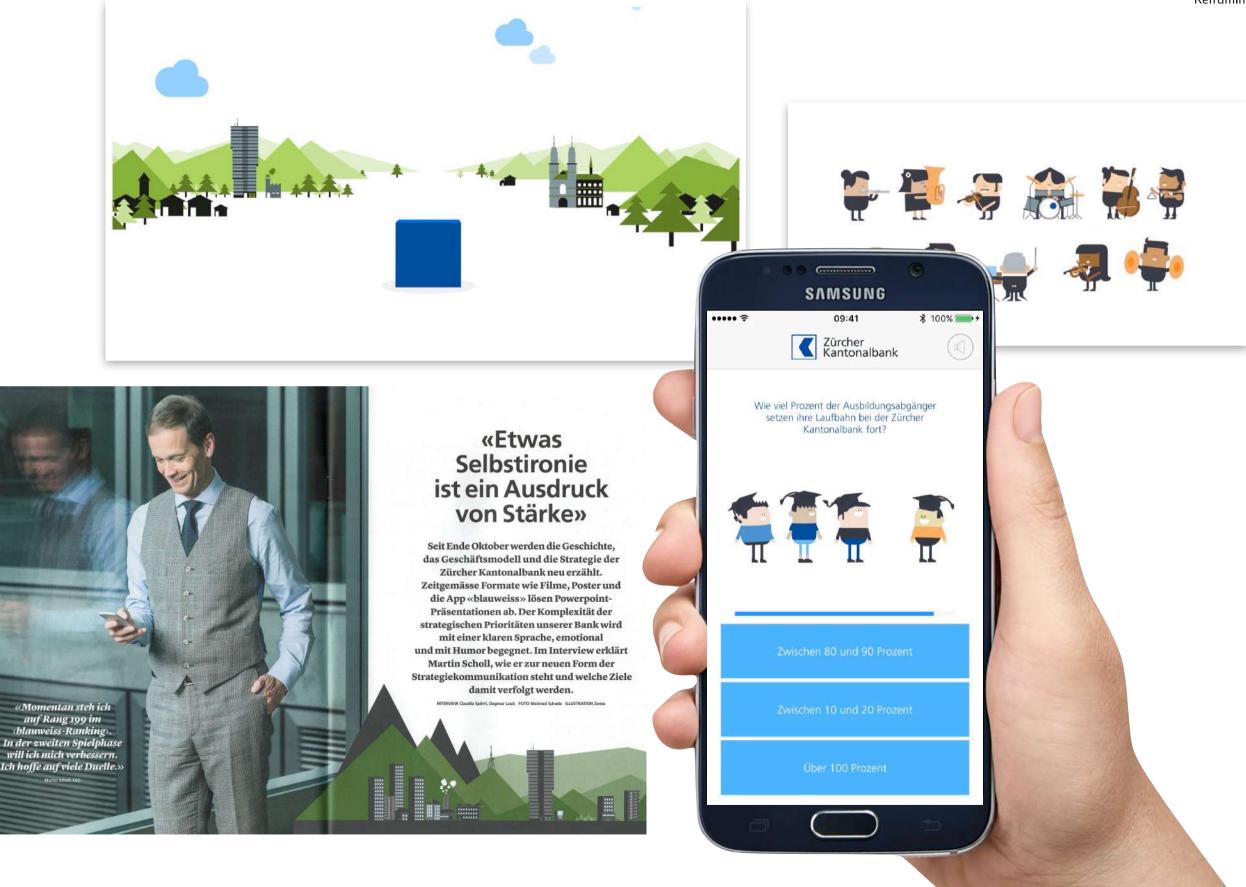
Why? The aim was to inform all ZKB employees in a playful way about the new strategy but also about the history and identity of ZKB.

What? An internal communication campaign consisting of animated films, an infographic and a quiz application. The application included quiz duels, a training mode, mini-games, and a leaderboard. Those who were in the top 10 at the right time had the chance to win real prizes.

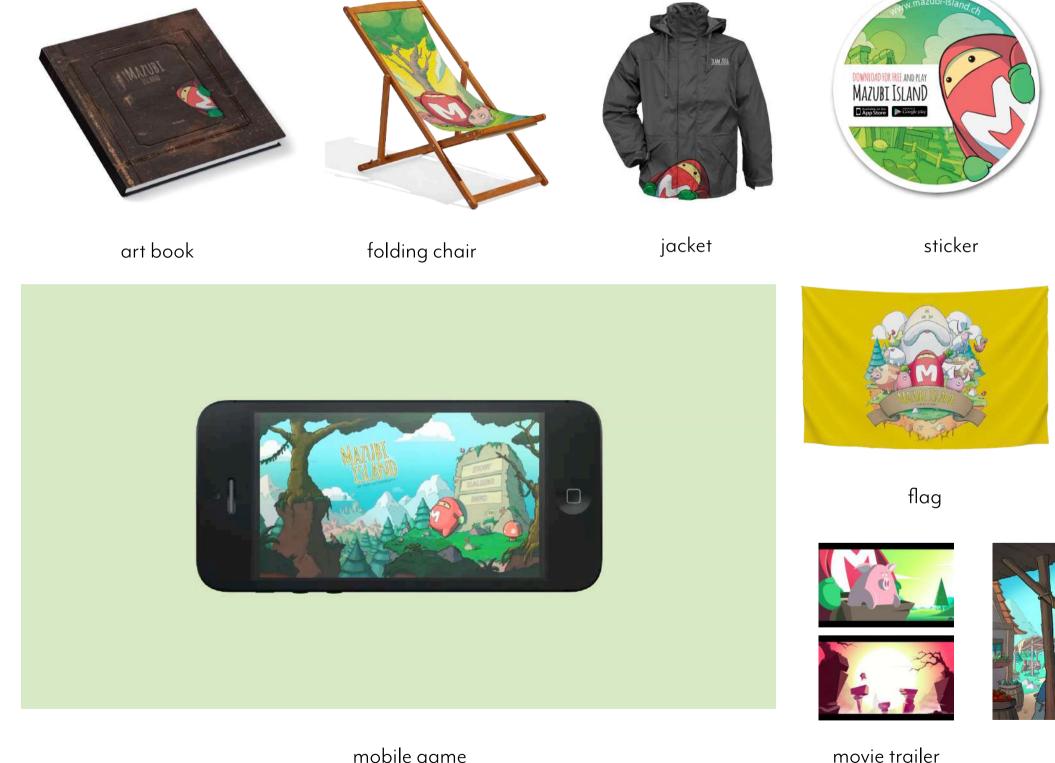
Who? Internally, parts of it have been made public.

How? Native mobile application with login, multiplayer and mini-games.





Complexity



mobile game

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stress ball



deck of profession cards

website



pocket map



wallpaper

Why? Image campaign and employer branding for Micarna SA to increase awareness of the 18 different apprenticeship positions for over 100 apprentices.



Client:

Micarna

What? A world full of talent: Mazubi Island. Experienced through trading cards, a website, a "Jump 'n' Run" app for Android and iOS and a cinema trailer.

Who? Prospective and existing apprentices at Micarna SA.

How? Various media in two languages (GER, FR).



Bronze winner in the Games category @ Best of Swiss Apps

Why? Gamified learning experience to teach global interdependence history.

What? A digital educational game for school classes

- freely explorable world
- 3 game characters, 3 history objects with approx. 90 sub-topics and 450 individual tasks
- a researcher's journal as a summary.

Who? Secondary school students.

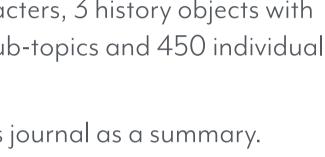
How? Released as a web app for desktop & tablet in March 2020, accompanied by a campaign with website, teaser video, flyer and social media banner.



Client: Johann

Jacobs Museum

Winner of the DigAMus Award (Switzerland and Germany)



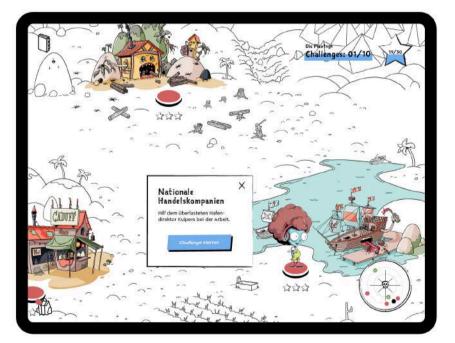






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Why? To raise awareness of the ESG impact on business decisions.

What? A digital business simulation in which players...

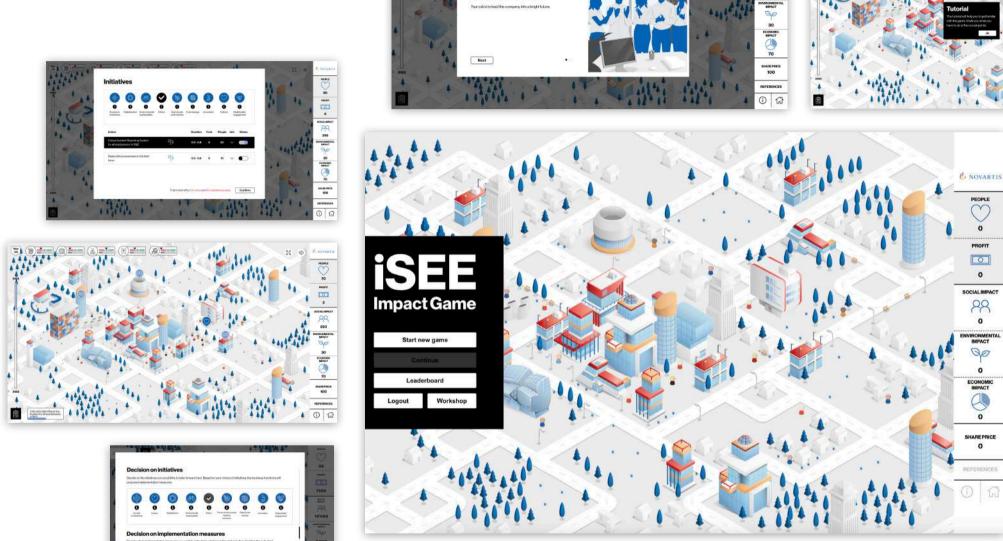
Client: Novartis

- ... make decisions about initiatives and business units
- ... fulfil stakeholder demands
- ... react to external events (e.g. Corona)
- ... and compare their economic activities with their predefined profile.

Who? Novartis employees worldwide.

How? Released for tablet and desktop and is expected to be translated in more than 10 languages.

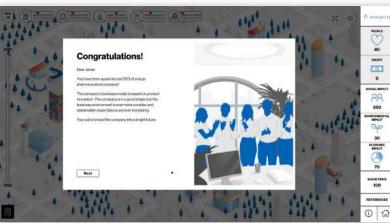




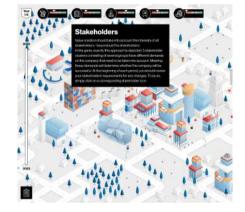






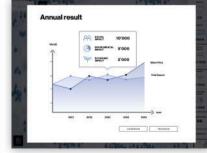










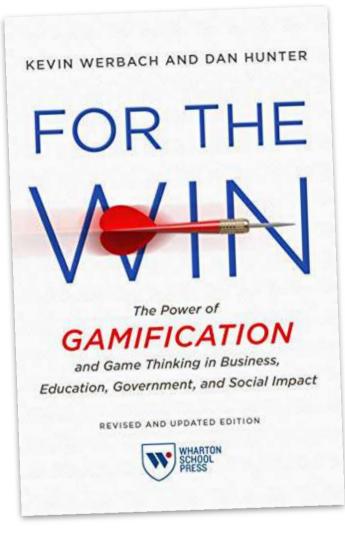


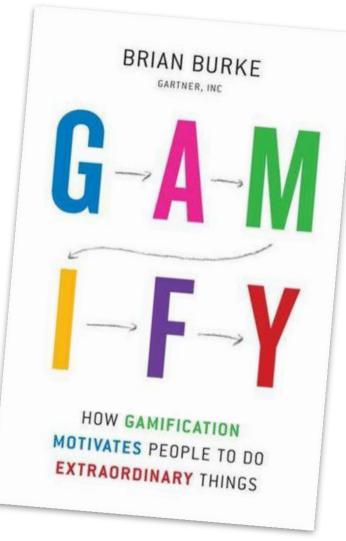
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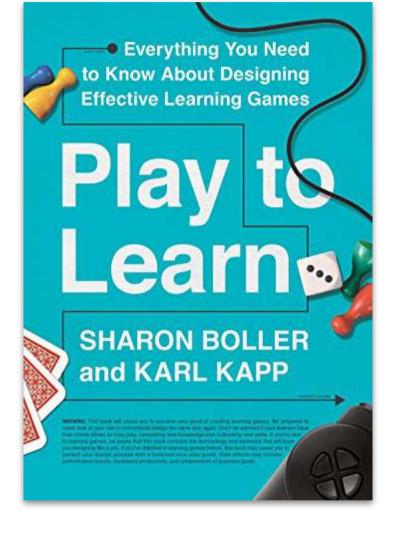


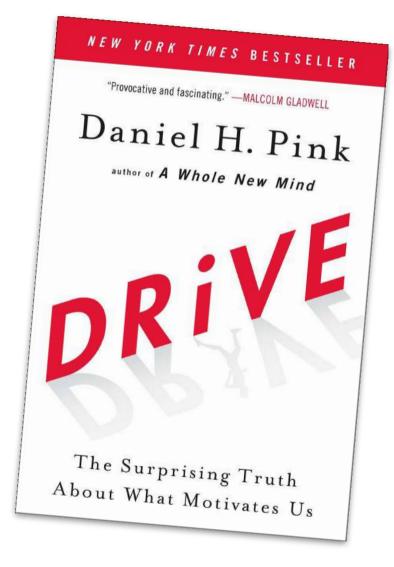
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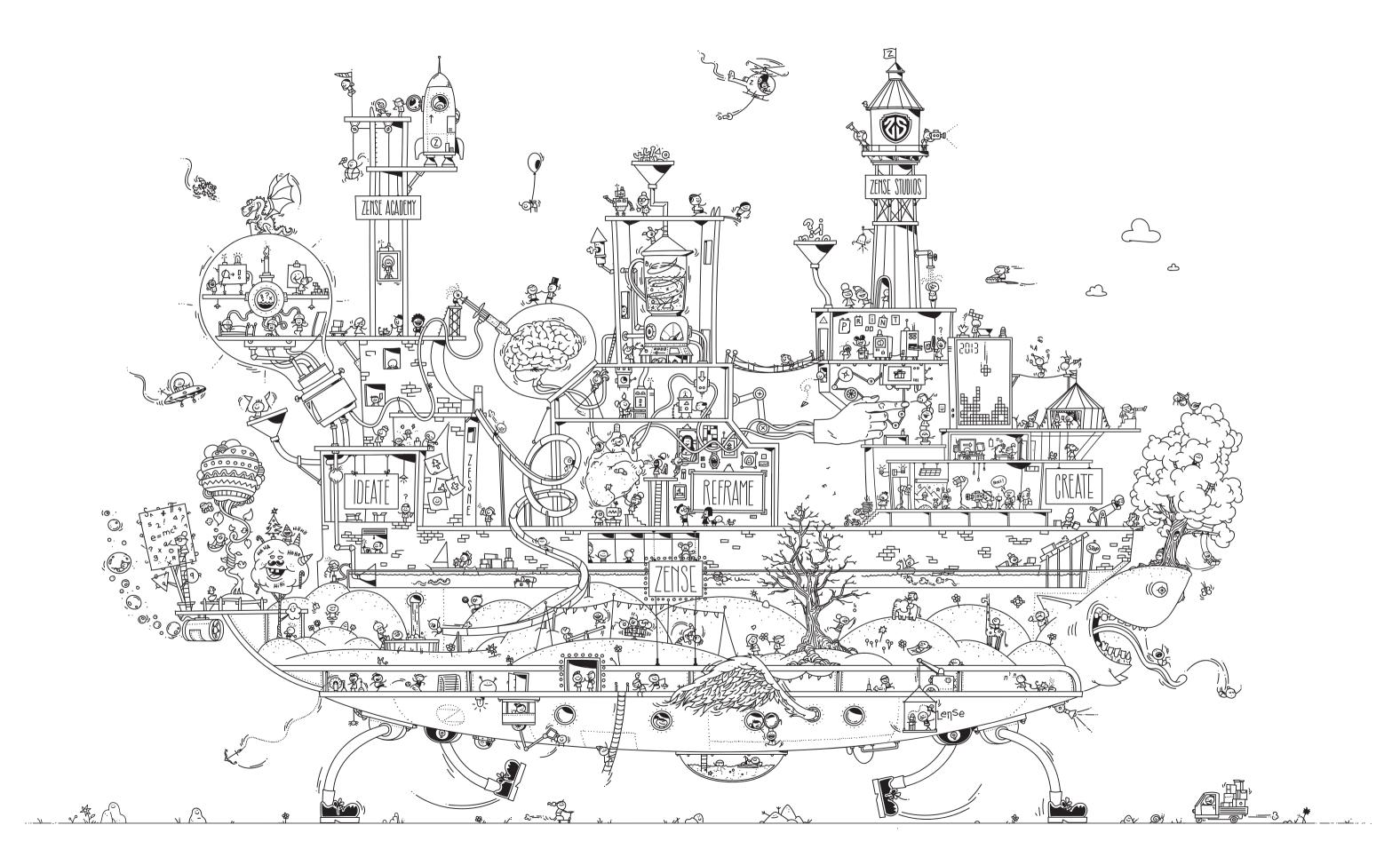












THANK YOU

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